



Beginners Training November 12-13, 2013
Eligible Service Framework
Eligible Services List

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Eligible Services Framework

- **Educational purposes:** Services must not only be eligible, but must also be delivered to eligible locations and used for eligible purposes. The customary work activities of school or library employees and customary activities that occur on school or library property are presumed to fall under the definition of [educational purposes](#).
- The meaning of educational purposes as follows: [A]ctivities that are integral, immediate, and proximate to the education of students, or in the case of libraries, integral, immediate, and proximate to the provision of library services to library patrons, qualify as "educational purposes."
- Activities that occur on library or school property are presumed to be integral, immediate, and proximate to the education of students or the provision of library services to library patrons.

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Eligible Activities

- The customary activities that occur on school or library property are now presumed to fall under the definition of educational purposes.
- Examples of eligible activities for schools now include, but are not limited to, the school-related activities of school administrators, school counselors, school nurses, school technology workers, cafeteria workers, security guards, and school bus drivers. Examples of eligible activities for libraries now include, but are not limited to, the library-related activities of library administrators, library technology workers, library bookmobile drivers, interlibrary loan workers, and security guards. All eligible products and services must be provided to and paid for by the entities indicated as receiving service.

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REMEMBER The 3 Es

- ELIGIBLE USE
- ELIGIBLE USER
- ELIGIBLE LOCATION

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Categories of Service

- The ESL has five sections listed that fall in one of two funding priorities:
Priority 1
 - Telecommunications Services
 - Telecommunications
 - Internet Access
- **Priority 2**
 - Internal Connections (eligible products)
 - Basic Maintenance of Internal Connections (repair and upkeep of eligible products)
- There is also a Miscellaneous section, a Special Eligibility Conditions section, and a Glossary, providing additional information and definitions for many of the terms used herein.

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Overview

Overview

- Priority One (P1)
- Priority Two (P2)
- Miscellaneous
- Interconnected Voice over Internet Protocol (VoIP)



Understanding Eligible Services

Priority One



Priority One

Telecommunications Services

- Digital Transmission Services
 - Digital Subscriber Line (DSL)
 - Primary Rate Interface (PRI)
 - T-1, T-3
 - Satellite service
- Telephone Service
 - Dial Tone
 - Long Distance
 - Cellular Service

Not Eligible as Telecom Services

- Broadcast “Blast” messaging
- Monitoring services for 911, E911 or alarm telephone lines
- Services to ineligible locations
- End-user devices
 - Cell phones, tablet devices, netbooks and computers

Eligibility of Priority 1 Services Off-site

- In certain limited circumstances, telecommunications services used offsite may be eligible.

Examples of these eligible uses include “a school bus driver’s use of wireless telecommunications services while delivering children to and from school, a library staff person’s use of wireless telecommunications service on a library’s mobile library unit van, and the use by teachers or other school staff of wireless telecommunications service while accompanying students on a field trip or sporting event.”

- This provision applies to telecommunications services only. **Internet access services** used offsite, including email services, are **not eligible** for funding.



Administrative Convenience

- Some service offerings provide a combination of both Internet access and telecommunications services, which are Priority One services. For example, a service provider may offer local phone service, long distance service, and Internet access for one price. For administrative convenience, applicants may request combined offerings of service in the Internet access category of service on the FCC Form 471, or, if the service will be provided by a telecommunications carrier, applicants may request such combined offerings in the telecommunications services category of service on the FCC Form 471. Alternatively, applicants may request funding as two separate requests, allocating the price of the offering appropriately between the telecommunications services and Internet access categories.

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Priority One

Internet Access (IA)

- Support for IA includes charges to access the Internet and costs for the conduit to the Internet
- Other eligible Internet Access services include:
 - Email service
 - Wireless Internet access
 - Interconnected VoIP
 - Web hosting

Not Eligible as Internet Access

- Costs for Internet content
 - Subscription services such as monthly charges for on-line magazine subscriptions
- Internet2 membership dues
- Website creation fees
- Web-based curriculum software
- Software, services or systems used to create or edit Internet content

Web Hosting

- A web hosting service that provides a means for a school or library to maintain a website on the Internet is eligible. This will include storage, access, and website administration tools for the creation and maintenance of the website. In addition, web hosting may include password-protected pages, interactive communication features such as blogging and webmail, and other features that facilitate real-time interactive communication, such as instant messaging and chat.
- Note: Domain name registration is also eligible if it is necessary for the creation of a school or library website.



Ineligible Charges Related to Web Hosting

- Features that facilitate the ability to communicate, such as blogging, e-mailing over a school or library's hosted website, discussion boards, and services that may facilitate real-time interactive communication such as instant messaging or chat, are not considered eligible for E-rate support as standalone services under web hosting.
- Applicants may not request funding for web hosting services from multiple providers.

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Ineligible Charges Related to Web Hosting

- Costs attributable to the creation or modification of information, or design such as a web site creation fee or content maintenance fees.
- Content supplied as part of a web hosting service created by third-party vendors or the web hosting service provider itself and any features or software involving data input or retrieval other than the provision of applicant-created content for an educational purpose (*e.g.*, teacher web pages or blogs).

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Ineligible Charges Related to Web Hosting

- The parts of a web hosting service including, but not limited to, any portion of tools, capabilities or integration with other systems such as: Student Information Systems (SIS); databases; student attendance or grades or grade management; course scheduling; tests or testing systems; on-line/interactive education systems; and learning/education management systems. (An eligible web hosting service will also not include support for the applications necessary to run online classes or collaborative meetings).

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Understanding Eligible Services

Priority Two

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Internal Connections

- Support for equipment and cabling onsite that transport info to classrooms or public rooms of a library
- Subject to the Two-in-Five Rule
 - Entities can only receive funding two out of every five years

Internal Connections

Eligibility	Product - Function
Eligible	 <ul style="list-style-type: none"> Router – Data Distribution Switch – Data Distribution E-mail Server - Servers VoIP Gateway – Telephone Components
Conditionally Eligible *	<ul style="list-style-type: none"> Tape Drive - Data Protection Uninterruptible Power Supply (UPS) - Data Protection
Not Eligible	<ul style="list-style-type: none"> Application/Archive Server - Servers

Conditions:

*Eligible if used with eligible equipment.
Cost Allocation may be utilized if supporting ineligible equipment

Not Eligible as Internal Connections

- End-user components
 - Computers, laptops, tablets, speakers, white boards
- Most software
 - Anti-virus, anti-spam, curriculum or productivity software
- Spare parts
- Intercom or public address (PA) systems

Basic Maintenance of Internal Connections (BMIC)

- Support for basic maintenance of eligible internal connections
- Such as:
 - Repair and upkeep of hardware
 - Wire and cable maintenance
 - Basic tech support
 - Configuration changes

Basic Maintenance of Internal Connections

- Agreements or contracts must state the eligible components covered, make, model, and location
- Services must be delivered between the July 1 to June 30 Funding Year
- Two-in-Five Rule does not apply to BMIC

Basic Maintenance of Internal Connections

- Standard manufacturer warranties of no more than three years remain eligible
 - If there is a cost associated with the warranty, then the warranty is not eligible
- Support for BMIC is limited to actual work performed under the contract
- Exceptions that will not require demonstration that work was performed are:
 - Software upgrades and patches
 - Bug fixes and security patches and
 - Online and telephone based technical support

Understanding Eligible Services

Miscellaneous

Miscellaneous

Miscellaneous Charges

- Miscellaneous charges can apply to all service categories and are funded in the same category of the service they are supporting
- Training is eligible when included as part of the contract and performed coincidentally with the installation of the new service/product or in a reasonable time thereafter
 - Training for end-users or professional development is not eligible

Miscellaneous Charges

- Other charges that are not eligible include but are not limited to:
 - Universal service administration fee
 - Interest or finance charges
 - Late payment fees and
 - Termination fees

Understanding Eligible Services

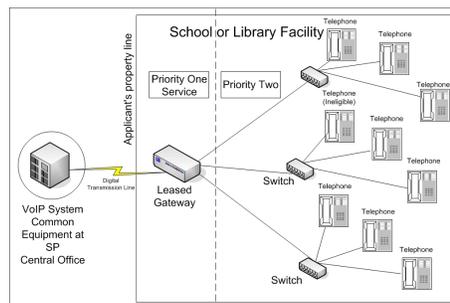
**Interconnected Voice over
Internet Protocol**

- Interconnected VoIP service is eligible as a Priority One service
- Interconnected VoIP is defined as a service that
 - Enables real time, two-way voice communications
 - Requires a broadband connection from the user's location

- Interconnected VoIP is defined as a service that (continued)
 - Requires Internet protocol-compatible customer premises equipment (CPE)
 - Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network

- Leased VoIP system or PBX equipment are not eligible for Priority One funding
- VoIP or PBX equipment are eligible as Internal Connections
- A VoIP gateway may be leased with an eligible Priority One VoIP Service
- A VoIP gateway is considered a single basic terminating device

Example of a common configuration containing a leased gateway:





Additional Information

- Additional information about eligibility requirements is available at USAC's website at <http://www.usac.org/sl/>, the reference area of the USAC website at <http://www.usac.org/sl/tools/reference-area.aspx>, and in Schools and Libraries News-briefs available at <http://www.usac.org/sl/tools/news-briefs/Default.aspx>. These documents are not incorporated by reference into the Eligible Services List. This ESL, dated October 22, 2013, may represent a change from prior funding years and applies to funding requests for Funding Year 2014.

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Questions?



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